Shipping & Digital Delivery Policy

Company Name: EEB Engineering Design and Consultancy Services

Since we provide **IT-enabled and engineering consultancy services**, physical shipping does not apply.

1. Mode of Delivery

• Final deliverables (CAD files, BIM models, technical reports, drawings, etc.) are delivered digitally via email, secure cloud link, or client dashboard.

2. Delivery Timeline

- Each project will have an agreed timeline, detailed in the proposal or contract.
- Delays caused by client feedback, scope changes, or third-party dependencies are not the responsibility of EEB Engineering Design and Consultancy Services.

3. Verification and Confirmation

- Clients must confirm delivery within 3 business days.
- Post-delivery support is available for **14 days**, unless otherwise agreed.

4. Express Delivery

• Express turnaround may be available upon request for an additional fee.